



Now or later?

We've manufactured hundreds of units and logged tens of thousands of hours of testing in preparation for this, our first production run - and you've been chosen to receive one. If you decide to proceed, you should do so knowing that while your Glowforge hardware is complete, there are some parts of the experience that are still under construction.

We want to be absolutely certain it's the right time for us to deliver your Glowforge to you, so please read the following carefully and notify us if you would like to delay your shipment.

Your air filter will ship separately.

You can see your estimated ship date at <https://glowforge.com/account>. Until it arrives, you will need a window or a 4" dryer vent to operate your Glowforge printer.

If you would prefer to wait and receive your Glowforge later, when your Air Filter is ready, no problem! Let us know by clicking here to [delay your shipment](#).

The software is in beta.

As you saw on the previous page, while the hardware is fully functional, we are still making improvements to the software. Some features are not fully completed, and as one of the first production users, you may see more bugs for the next few months. Of course, as a Glowforge owner, you'll be eligible for new software features & improvements for the life of your machine.

If you would prefer to receive your Glowforge printer later, when the software is even more fully featured and has a smaller chance of bugs, click here to [delay your shipment](#).

The Glowforge unit is not listed with an NRTL.

While products in the US do not need to be listed with a Nationally Recognized Testing Lab (NRTL), some locations like schools require that products they purchase are listed. Based on customer requests, we've decided to add NRTL listing to our later production runs. If you require an NRTL listed device, click here to [delay your shipment](#).

This is the first production run.

Each production run we learn things and optimize: in some cases we switch to different suppliers for components; in some cases we use different techniques to build or assemble things. These changes are generally invisible to customers. If we find a way to make a major improvement in later production runs, we may, at our sole discretion, ask you to send your unit back so we can update it. If you would like to wait a little longer for a unit for any reason at all, just click here to [delay your shipment](#).

Our cosmetic standards will improve.

Our first units are beautiful, but may have some cosmetic defects or differences from units that come later. You may see small changes to the paint finish or bumps in the plastic. The door may not close as smoothly. We continuously work with our suppliers to make every Glowforge unit more perfect than the last, so they will get a bit more refined in the coming months. If you would like to wait until a later date to receive a unit that may have improved cosmetic standards, just click here to delay your shipment [delay your shipment](#).

This is your Glowforge.

It's yours to own and keep forever. It's not a beta, or a prerelease... it's yours!

On the last page, you'll read some important information from our lawyers and review the final warranty on your materials. Then you'll get your Glowforge.

Continue